



# Warren County - Ohio TELECOM Matters

August 2020

our monthly newsletter of things that matter. all things Telecom.

## #ProjectTriTech

**WE GO LIVE ON TUESDAY, SEPTEMBER 1!** We anticipate locking down the programs on August 27th to purge test data, stop the tweaks and changes, and prepare for the big day!

Now that agencies are getting trained on Mobile Enterprise & Web RMS, get in there and practice! Dispatch or Telecom can create 'dummy calls' for you to explore the programs. They can even duplicate a real call so that you can compare how VisionTek and Mobile Enterprise act when responding to a call.

### A 'Before Go-Live Checklist' to get you acclimated

- #TakeTen to ensure your token is updated to authenticate to Central Square. Call 695-3250 if you're not sure.
- Explore the Watchlist (Top Toolbar Gear Icon) to discover your preferred CALL view.
- Explore the Units Filter (Favorites toolbar) to determine your preferred units to see in the Units screen.
- Explore the (7) Map Themes to see which one fits your viewing style.
- Law Enforcement: Practice running LEADS to learn the new formatting. Remember, LEADS is live and you're accountable for anything you run.
- Explore the CAD Search features to pull up incident or unit history.
- Create reports and citations in Web RMS.

### Training Schedule

- Aug 3: Springboro PD Mobile + RMS
- Aug 4: Springboro PD Mobile + RMS
- Aug 4: Hamilton Twp PD Mobile
- Aug 5: Springboro PD Mobile + RMS
- Aug 5: Hamilton Twp PD Mobile
- Aug 11: Springboro PD Mobile + RMS
- Aug 12: Harveysburg PD Mobile + RMS
- Aug 12: Hamilton Twp PD RMS
- Aug 13: Clearcreek PD Mobile + RMS
- Aug 13: Waynesville PD Mobile
- Aug 17: Hamilton Twp PD RMS
- Aug 17: JEMS/Carlisle/Frank Twp Mobile
- Aug 18: Carlisle PD RMS
- Aug 20: Clearcreek PD Mobile + RMS
- Aug 24: Springboro PD Mobile + RMS
- Aug 24: Clearcreek Fire Mobile
- Aug 24: Mason Fire Mobile
- Aug 24: Wayne Twp Fire Mobile + RMS
- Aug 25: Springboro PD Mobile + RMS
- Aug 25: Clearcreek Fire Mobile
- Aug 25: Mason Fire Mobile
- Aug 26: Springboro PD Supervisor and Detectives
- Aug 26: Clearcreek Fire Mobile
- Aug 26: Mason Fire Mobile



Above: 7/20 Fire Mobile Training



Above: 8/4 Hamilton Twp PD Training



Above: 7/9 Fire Mobile Train-the-Trainer



Above: 7/20 Fire Mobile Train-the-Trainer

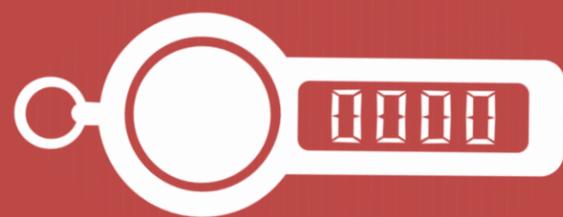


## New 83TAC Channel Assignments

At the March 2020 Warren County Fire Chiefs' Meeting, a new usage of tactical channels was approved. In light of #ProjectTriTech causing more mutual aid runs, as recommended units will be more based off location, agencies are anticipating the need for more TAC channels. The new plan implemented on July 20:

- **83TAC2** is reserved for all minor Mutual Aid EMS Responses (e.g. Medic 56 responding into Mason with Ladder 52 for chest pains or Medic 15 responding into Franklin with Engine 16 for a person injured in a fall). Because radio traffic for these types of events is minimal, 83TAC2 will be utilized for concurrent details. If an incident grows to a point that a separate 83TAC is needed, simply request it from Warren County Communications. Vehicle crashes, MCI responses, etc will not be assigned to 83TAC2 and will get the next available TAC from CAD.
- **83TAC3–21:** These will be utilized for all other responses that require a TAC (electrical fire, structure fire, vehicle crash, etc.). Warren County Communications will no longer skip TAC channels when assigning them, due to anticipating needing more than on the previous CAD system. If more than one TAC is needed, request it from Warren County Communications. There is no guarantee they will be adjacent.
- **83TAC17** will continue to be earmarked for responses into the City of Franklin, if not already used by another incident.
- **83TAC19** will continue to be earmarked for responses into the City of Lebanon, if not already used by another incident.

#	Warren County	
	ZONE A	ZONE B
1	83 F PRM	83 F PRM
2	83 11OPS	83 11OPS
3	83 CARPS	83 CARPS
4	83FDHAIL	83 NIMS
5	83 TAC2	83 TAC12
6	83 TAC3	83 TAC13
7	83 TAC4	83 TAC14
8	83 TAC5	83 TAC15
9	83 TAC6	83 TAC16
10	83 TAC7	83 TAC17
11	83 TAC8	83 TAC18
12	83 TAC9	83 TAC19
13	83 TAC10	83 TAC20
14	83 TAC11	83 TAC21
15	83MAYDY1	83MAYDY2
16	83 F PRM	83 F PRM



## #TakeTen

### Update your Token!

Find 10 minutes and call 695-3250 BEFORE your agency trains on #ProjectTriTech so that you can authenticate into CAD and participate in the product demo (and access the program when we go live on September 1! You just need your token and a computer with access to the internet and your department email.

### Visiting Telecom this month?

**Masks are required** in common spaces and hallways.

If you don't have one, we have limited disposable masks at our entrances.



## Phone Service Available for Fire Departments in Warren County

Warren County has been given permission to offer Telephone Service to County Fire Departments for a monthly charge.

### BENEFITS

- Agencies can save tens of thousands of dollars PER station by not having to purchase an on-premise telephone system.
- Telecom keeps the Voice over IP phone servers patched and updated.
- We built the phone system to public safety standards with no single point of failure and redundancy. We have two routes from which to send and receive calls (Cincinnati and Indianapolis) in the event one goes down. We also have two locations to process calls (our main data center at Telecom and our Disaster Recovery Site.)

### SYSTEM DETAILS

- You must have a reliable and reasonably fast internet connection plus a solid computer network.
- Office phones are \$32.70 per month
- Bay, meeting room, kitchen phones are \$15 per month.

Interested? Contact [paul.kindell@wcoh.net](mailto:paul.kindell@wcoh.net).



## Warren County's 9/11 Remembrance Ceremony is GOING VIRTUAL!



This year's ceremony, organized by Robin Kiley of [Stand2Serve.org](http://Stand2Serve.org) will occur at the Warren County 9/11 Memorial from 8:30-9:00am but due to COVID restrictions, guests are asked to [watch remotely from the Warren County Board of Commissioners' Facebook Live](#) or later on Lebanon's Channel 6.

Spread the word!

**From the Editor** Thank you to all who reached out regarding the unexpected passing of my father and best friend, David Sammons. He went out the way he always hoped... in his sleep with no pain, waking up to Jesus. Thank you to my Telecom Team who covered my training responsibilities while I coordinated the best possible celebration of life for him, and to those who braved the hot 2+ hour line at his visitation. My dad was a 41-year resident of Warren County, and raised us in 'old Mason.' He and his bride of nearly 44 years then moved to Shaker Run to enjoy their empty-nester years. It was there that Detectives Barger & Wong, Deputy Matuszak, and Deputy Saylor met me in the foyer with calm voices and sympathy. Dad was so proud of my work at Warren County, attending our open houses, memorials, and making a point to talk with deputies who worked security at Rivers Crossing Community Church each Sunday. Dad lived by a simple motto: WWJD? He loved hard and he loved well. Please be patient with me as I get 'back to normal' ... whatever that means.

-Allison Lyons, Telecom Community Manager

